

# Department of Computer Science Linux Lab

## Beginner Linux

Technical support requests should be emailed to: [cstechsp@hunter.cuny.edu](mailto:cstechsp@hunter.cuny.edu)

### Linux Lab FAQ:

[http://www.geography.hunter.cuny.edu/tbw/CS.Linux.Lab.FAQ/department\\_of\\_computer\\_science.faq.htm](http://www.geography.hunter.cuny.edu/tbw/CS.Linux.Lab.FAQ/department_of_computer_science.faq.htm)

- User Accounts
  - User name based on your **xxx.xxx##@myhunter.cuny.edu** email address
  - User name is case sensitive
  - Passwords are case sensitive
    - It is difficult to distinguish the capital letter O from the number zero ( 0 )
    - It is difficult to distinguish the lower case el ( l ) from the number one ( 1 ) in some fonts on some monitors.
    - Cut/paste password to get it right
    - Change password after first login
    - Follow good password creation rules:
      - Minimum 8 numbers/characters
      - No words from any language
      - For example: Use first letters from a book or song title ( **9!iWhyh226** )
  - Accounts not used for more than 3 months are disabled
  - Accounts not used for more than 6 months are deleted
  - Each account has a disk quota (300-MB).
    - Soft quota
    - Hard quota
    - Fire Fox cache issues
- Computer Science subnet (146.95.214.xxx)
  - Firewall
  - File server (NFS)
    - Home directories ( **/data/biocs/b/student.accounts/username** )
  - Lab machines (cslab1, cslab2..... cslab30)
- Logging in while in 1000G Linux Lab (logging in locally)
  - 5 unsuccessful login attempts results in 10 minute timeout
  - User names are case sensitive
  - Passwords are case sensitive

- Remote logins
  - *eniac.cs.hunter.cuny.edu* (fully qualified domain name FQDN) (IP: 146.95.214.131)
  - on 6<sup>th</sup> incorrect login, IP address blocked.
    - Must email [cstechsp@hunter.cuny.edu](mailto:cstechsp@hunter.cuny.edu) from your Hunter email account and provide:
      - IP address of your cable modem
      - Not private IP address (begins with 192.168.xxx.x)
      - Proper email etiquette.....
- Care and feeding of systems administrators
  - Tech support requests must be made from your Hunter email account to [cstechsp@hunter.cuny.edu](mailto:cstechsp@hunter.cuny.edu)
  - Use proper email etiquette
    - Dear Mr. Walter
    - Sign your full name as it appears in CUNYfirst
    - Include your CompSci user name
    - Include the EXACT command you're using
    - Include the EXACT error message you're getting
    - Include the name of the Linux Lab computer (cslab1, cslab2, etc) you're trying to log onto or the IP address of the remote computer you are logging in from outside the department.